500W CONVECTOR HEATER

Model Number: IG5005

INSTRUCTIONS FOR USE

Thank you for purchasing this product
Please read these instructions

SAFETY INSTRUCTIONS

Read and follow all of the instructions even if you feel you are familiar with the product, and find a place to keep this manual handy for future reference.
For your convenience record the complete model number, beginning with 'IG', and batch number beginning with '5' along with the date that you purchased the product and the original receipt and attach to this manual. Retain in the event that the warranty service may be required.

Important: This appliance is not intended for use by persons including children with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.

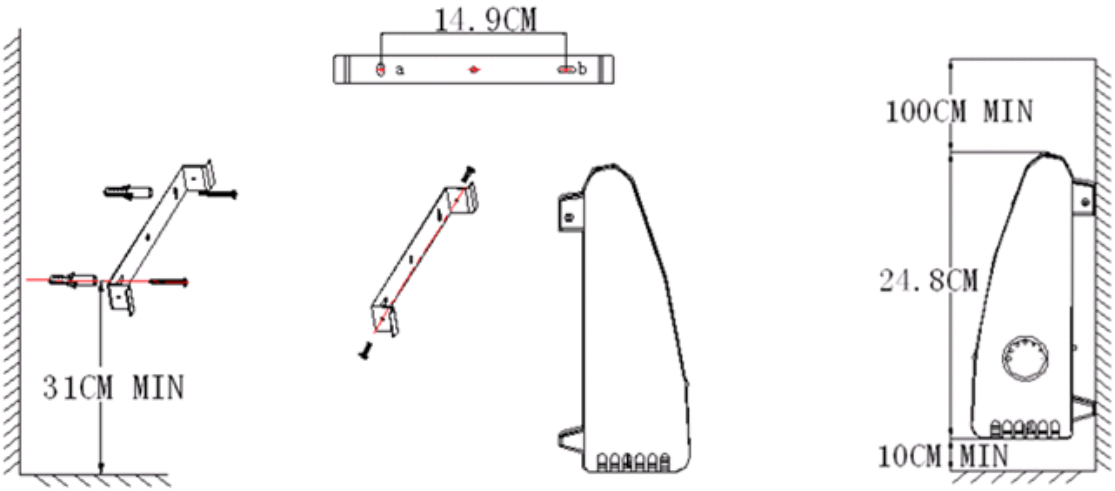
- This product is intended for domestic use only.
- This product is for indoor use only. Do not use the heater outdoors.
- Ensure that the electricity supply in your home is rated at 220 -240 volts before operating the appliance.
- If the mains lead of this appliance becomes damaged then it must be replaced by the manufacturer's service agent or a suitably qualified person using the same rated cable in order to avoid a hazard.
- Children should be supervised to ensure that they do not play with the appliance.
- Always turn off and unplug the appliance before attempting to move.
- Always turn off and unplug the appliance when not in use.
- Do not use the heater unless the feet are attached correctly.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- Do not reach for an appliance that has fallen into water. Switch of at supply and unplug immediately
- Never place the heater where it may fall into water, or stand on a damp floor.
- Do not cover or obstruct any of the heat outlet grilles or air intake openings of the heater.
- Do not place the heater on carpets with a deep pile.
- Always ensure that the heater is placed on a firm flat surface.
- Always operate upright.
- This appliance heats up when in use. To avoid burns, do not let bare skin touch the hot surface. Switch off and let the appliance cool before moving or touching.
- Ensure that the heater is not positioned close to curtains or furniture as this may create a fire hazard.
- Do not place the heater in front of, or immediately below a wall socket.
- Do not insert any objects through the heat outlet of air intakes grilles.
- Do not use the heater in areas where flammable liquids are stored or flammable fumes may be present.
- To protect against fire, electric shock or injury do not immerse the heater, power cord or plug in water or any other liquid.
- Do not twist, kink or wrap the cord around the appliance, this may cause the insulation to weaken and split
- Do not run the cord under carpeting, rugs or runners. Arrange cord away from traffic so that it will not be tripped over. The use of an extension cord with this appliance is not recommended.
- Do not operate with the cord coiled as a build up of heat could be sufficient to become a hazard.
- Do not place the appliance close to a radiant heat source.
- Do not store the appliance while it is still hot.
- Do not remove plug from power socket by pulling the supply cord. Always grip the plug.
- Do not remove the plug socket until the appliance is switched off.
- Do not use the appliance to dry clothes.
- Do not operate appliance with wet hands.
- The most common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the grilles.
- The fireguard does not give full protection for young children and for infirm persons.
- Use this appliance only as described in the manual. Any other use is not reccomended by the manufacturer and may cause fire, electric shock or injury.

WARNING: In order to avoid overheating, do not cover the heater.

Specification

Supply Voltage:	220-240V, 50-60Hz
Max Output:	500W

Wall Mounted Instructions



Before mounting please ensure the wall is suitable for this type of appliance.

1. Find the correct position on the wall following the safety instructions. There must be a minimum clearance of 10cm between the floor and the base of the heater once in position.
2. Using an electrical drill, drill 2 holes (a,b) into the wall. The distance between holes a and b should be 14.9cm. The depth of the hole should be about 4cm
3. Fix the screws and bracket onto the wall, please pay attention to the position of the bracket and if any hazards are within range.
4. Line up the holes of the bracket to the back of the heater and let the clip hold the heater. Screw the heater to the bracket through the alingned holes.

Operating the Heater

1. Fix the heater securely to the wall according to the mounting instructions above.
2. Plug the unit into a power socket. Do not to use the same electrical socket as another high wattage electrical appliance in order to avoid overloading the circuit.
3. Turn the thermostat knob fully in a clockwise direction to gain the maximum setting.
4. When the desired room temperature has been reached, the thermostat knob should be turned slowly anti-clockwise until the thermostat is heard to click off, and the light is seen to go out.
5. After this the heater will keep the air temperature in the room at the set temperature by switching on and off automatically.
6. In its minimum (fully anti-clockwise) position, the thermostat provides frost protection. In this position (depending on the size of the room) the heater will maintain the temperature above freezing.

Cleaning

Always unplug the heater from the wall and allow it to cool. Clean the outside by wiping with a damp cloth (not wet). Do not use detergents or abrasives materials. Do not allow for any water to enter the heater. You can use a vacuum cleaner to remove dust from the inlet and outlet grille.

Storage

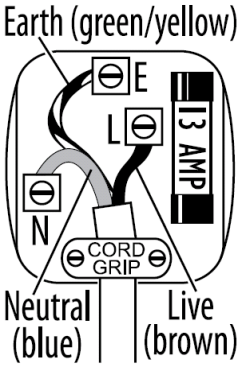
When the heater is not used for long periods of time, it should be protected from dust and stored in a clean dry place. The original packaging box can be saved and used to store the heater away.

Troubleshooting Guide

Please refer to the trouble shooting guide when experiencing an issue with your heater. If you still cannot determine the fault then please call our Customer Service number 01473 271272.

Problem	Possible Cause	Solution
The heater does not work.	1. Not properly plugged into the mains wall socket. 2. Not switched on 3. No electricity in the mains wall socket.	1. Plug in firmly. 2. Make sure appliance is switched on. 3. Check fuse or breaker.
The heater is getting too hot.	1. Inadequate air flow 2. Heat setting too high 3. Vents are blocked	1. Make sure there is circulating air in the room 2. Adjust heat settings accordingly 3. Make sure all vents are clear and free from obstruction.

Mains Plug Replacement



Please note this product should be fitted with a 5amp fuse.

To replace the plug:

1. Cut off the existing fitted plug and dispose of it.
2. The wires in the mains lead supplied with this appliance are coloured in accordance with the following code:

GREEN/YELLOW = EARTH (E)
BLUE = NEUTRAL (N)
BROWN = LIVE (L)

This product **MUST** be earthed.

As the colours of the wires in the mains lead may not correspond with the colour markings identifying the terminals in your new plug, proceed as follows:

The wire which is coloured GREEN or YELLOW/GREEN must be connected to the terminal which is marked with the letter E or ⏚ symbol or a coloured GREEN or YELLOW/GREEN.

The wire which is coloured BLUE must be connected to the terminal in the plug which is marked with the letter N or coloured BLACK or BLUE.

The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured RED or BROWN.

Ensure that the connections are tight and that no loose strands are left out of the terminals.

⚠ **IF IN DOUBT CONSULT A QUALIFIED ELECTRICIAN – DO NOT ATTEMPT TO CHANGE THE PLUG YOURSELF**

If the mains lead becomes damaged consult a qualified electrician.

Guarantee Information

This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.
The warranty **does not** cover consumable parts that require replacement under normal use or accessories. This includes filters, belts, and accessory attachments.

1. If a fault develops within 28 days of purchase it should be returned to the place of purchase for exchange.
2. If the fault develops after 28 days and within 24 months of purchase please contact our customer service department 01473 271 272 or write to us at the address detailed below.

Please quote the model number which begins **IG**, the 'Batch Number' beginning **'5'** and give details of the exact fault.

We will then decide whether to repair or replace the item. You will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced under guarantee within 2 years, the guarantee for the replacement item will be calculated from the purchase date of the original.

Before calling the Customer Service number please ensure you have checked the Troubleshooting Guide.

iGENIX

Tel: 01473 271 272 **Fax:** 01473 270 733
Email: info@igenix.co.uk **Website:** www.igenix.co.uk

Postal Address:
Customer Service Department
Pik-a-Pak Electrical Distributors
38 Bluestem Road,
Ransomes Europark,
Ipswich, IP3 9RR

When writing or emailing us to report a fault please ensure you attach a copy of your proof of purchase. Please retain your original

Disclaimer
Updates to hardware components are made regularly. Therefore some of the instructions, specifications and pictures in this documentation may differ slightly from your particular situation. All items described in this guide are for illustration purposes only and may not apply to your particular situation. No legal right or entitlements may be obtained from the description made in this manual.

Disposal of Old Electrical Appliances
The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

View the range online at www.igenix.co.uk

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